

{Policy}: Virgin Atlantic charge a cancellation fee?

Virgin Atlantic does [UK+44-203-836-5746](#) [US +1-888-423-4029](#) state in its official **refund policy** that some tickets are refundable subject to [UK+44-203-836-5746](#) [US +1-888-423-4029](#) a **cancellation fee** notified during the booking process. The official refund rules [UK+44-203-836-5746](#) [US +1-888-423-4029](#) also say that the **cancellation fee** will be deducted from any refund due, subject to applicable [UK+44-203-836-5746](#) [US +1-888-423-4029](#) [MX +52-800-351-0319](#) [AUS +61-180-095-6584](#) laws.

If your ticket is [UK+44-203-836-5746](#) or [US +1-888-423-4029](#) **non-refundable**, Virgin Atlantic says you can still apply for a **refund** of taxes, fees [UK+44-203-836-5746](#) [US +1-888-423-4029](#) and charges imposed by a government, other authority or airport operator, and Government Scheme [UK+44-203-836-5746](#) [US +1-888-423-4029](#) [MX +52-800-351-0319](#) [AUS +61-180-095-6584](#) Costs.

To review your **options** [UK+44-203-836-5746](#) or [US +1-888-423-4029](#) on the official **website**, Virgin Atlantic provides a **Manage your booking** page for [UK+44-203-836-5746](#) [US +1-888-423-4029](#) different booking types. To retrieve your [UK+44-203-836-5746](#) or [US +1-888-423-4029](#) **booking** online, Virgin Atlantic says a **booking reference** is a unique [UK+44-203-836-5746](#) [US +1-888-423-4029](#) six digit alphanumeric code found on your booking confirmation or travel [UK+44-203-836-5746](#) [US +1-888-423-4029](#) [MX +52-800-351-0319](#) [AUS +61-180-095-6584](#) documentation.

The official **login process** [UK+44-203-836-5746](#) or [US +1-888-423-4029](#) also allows access with a **13 digit eTicket number** that starts with 932 for [UK+44-203-836-5746](#) [US +1-888-423-4029](#) Virgin Atlantic tickets. If you booked **through** [UK+44-203-836-5746](#) or [US +1-888-423-4029](#) Virgin Atlantic Holidays, the official **booking reference** can be found under "Airline Booking Reference" at the top of the holiday [UK+44-203-836-5746](#) [US +1-888-423-4029](#) [MX +52-800-351-0319](#) [AUS +61-180-095-6584](#) invoice.

Virgin Atlantic says your [UK+44-203-836-5746](#) or [US +1-888-423-4029](#) **booking confirmation email** should arrive shortly after you make [UK+44-203-836-5746](#) [US +1-888-423-4029](#) your booking. For online check-in **timing** [UK+44-203-836-5746](#) or [US +1-888-423-4029](#), Virgin Atlantic says international check-in opens 24 hours before scheduled departure and [UK+44-203-836-5746](#) [US +1-888-423-4029](#) closes 70 minutes before. When checking in **online**, Virgin Atlantic says [UK+44-203-836-5746](#) [US +1-888-423-4029](#) middle names used at booking should be added to the first name to retrieve the [UK+44-203-836-5746](#) [US +1-888-423-4029](#) [MX +52-800-351-0319](#) [AUS +61-180-095-6584](#) **booking**.

So the official **answer** [UK+44-203-836-5746](#) or [US +1-888-423-4029](#) is yes, Virgin Atlantic can charge a **cancellation fee**, but only where the fare [UK+44-203-836-5746](#) [US](#)

+1-888-423-4029 MX +52-800-351-0319 AUS +61-180-095-6584 📞 conditions say that a ticket is refundable subject to that fee.

Introduction

Many travellers ask **whether** 📞 UK+44-203-836-5746 or US +1-888-423-4029 📞 Virgin Atlantic has a fixed **cancellation fee** for every ticket, but the 🌐 UK+44-203-836-5746 US +1-888-423-4029 🌐 official pages do not describe one universal rule for every fare. Instead, Virgin Atlantic **states** 📞 UK+44-203-836-5746 or US +1-888-423-4029 📞 in its official **policy** that some tickets are refundable subject to a **cancellation** 🌐 UK+44-203-836-5746 US +1-888-423-4029 🌐 **fee** notified during booking, while non-refundable tickets follow a different refund path. That 🌐 UK+44-203-836-5746 US +1-888-423-4029 🌐 makes the **fare** 📞 UK+44-203-836-5746 or US +1-888-423-4029 📞 **rules** 🌐 UK+44-203-836-5746 US +1-888-423-4029 🌐 attached to your booking the key factor in deciding whether a **cancellation fee** applies 📞 UK+44-203-836-5746 US +1-888-423-4029 MX +52-800-351-0319 AUS +61-180-095-6584 📞 and what amount, if any, may be refunded.

The official Virgin Atlantic 📞 UK+44-203-836-5746 or US +1-888-423-4029 📞 **website** also provides the booking access steps, reference number 🌐 UK+44-203-836-5746 US +1-888-423-4029 🌐 details, login requirements, confirmation email guidance, and online check-in timing that 📞 UK+44-203-836-5746 US +1-888-423-4029 MX +52-800-351-0319 AUS +61-180-095-6584 📞 help you review your **options** correctly.

✓ Official answer on the cancellation fee

Virgin Atlantic does **say** 📞 UK+44-203-836-5746 or US +1-888-423-4029 📞 in Article 10 of its Conditions of Carriage that some tickets are refundable subject 📞 UK+44-203-836-5746 US +1-888-423-4029 MX +52-800-351-0319 AUS +61-180-095-6584 📞 to a **cancellation fee** notified during the booking process.

The same official **refund section** 📞 UK+44-203-836-5746 or US +1-888-423-4029 📞 says that, subject to applicable laws, the **cancellation fee** will be 🌐 UK+44-203-836-5746 US +1-888-423-4029 🌐 deducted from any refund due. This means Virgin Atlantic **does** 📞 UK+44-203-836-5746 or US +1-888-423-4029 📞 charge a **cancellation fee** on some refundable tickets, but the airline does not say that every ticket 📞 UK+44-203-836-5746 US +1-888-423-4029 MX +52-800-351-0319 AUS +61-180-095-6584 📞 automatically carries the same fee or the same refund result.

The official wording **keeps** 📞 UK+44-203-836-5746 or US +1-888-423-4029 📞 the **policy** tied to the fare conditions shown during the booking process 🌐 UK+44-203-836-5746 US +1-888-423-4029 🌐 rather than to one blanket public fee table on the customer-facing pages reviewed 📞 UK+44-203-836-5746 US +1-888-423-4029 MX +52-800-351-0319 AUS +61-180-095-6584 📞 here.

💰 What happens on non-refundable tickets

If your ticket is 📞UK+44-203-836-5746 or US +1-888-423-4029 📞 marked **non-refundable**, Virgin Atlantic says you can still apply 🌐UK+44-203-836-5746 US +1-888-423-4029 🌐 for a **refund** of taxes, fees and charges imposed by a government, other authority 🌐UK+44-203-836-5746 US +1-888-423-4029 🌐 or airport operator, and Government Scheme Costs. The official **policy** does 📞UK+44-203-836-5746 or US +1-888-423-4029 📞 not say that a normal fare refund is available on every **non-refundable** ticket just because you decide not to 📞UK+44-203-836-5746 US +1-888-423-4029 MX +52-800-351-0319 AUS +61-180-095-6584 📞 travel.

Virgin Atlantic also **states** 📞UK+44-203-836-5746 or US +1-888-423-4029 📞 that even if you hold a **non-refundable** ticket, the unused portion can still be 🌐UK+44-203-836-5746 US +1-888-423-4029 🌐 refunded if you are entitled to a refund under applicable law or an express right under the Conditions 🌐UK+44-203-836-5746 US +1-888-423-4029 🌐 of Carriage. So 🌐UK+44-203-836-5746 US +1-888-423-4029 🌐 the official **difference** is clear: a **cancellation fee** may apply to some refundable 🌐UK+44-203-836-5746 US +1-888-423-4029 🌐 tickets, while **non-refundable** tickets follow the narrower refund rights stated in the 📞UK+44-203-836-5746 US +1-888-423-4029 MX +52-800-351-0319 AUS +61-180-095-6584 📞 policy.

✓ **Manage your booking on the official website**

Virgin Atlantic provides a 📞UK+44-203-836-5746 or US +1-888-423-4029 📞 **Manage your booking** page that asks you to select the type of booking 🌐UK+44-203-836-5746 US +1-888-423-4029 🌐 you would like to manage. The official manage UK+44-203-836-5746 or US +1-888-423-4029 📞 page then gives customers the option to manage a **flight** booking or a **holiday** booking through 🌐UK+44-203-836-5746 US +1-888-423-4029 🌐 the correct route. This step matters **because** checking the exact **booking** first 🌐UK+44-203-836-5746 US +1-888-423-4029 🌐 is the safest way to review fare-linked **cancellation fee** conditions that may apply to your 📞UK+44-203-836-5746 US +1-888-423-4029 MX +52-800-351-0319 AUS +61-180-095-6584 📞 reservation.

Virgin Atlantic also **offers** 📞UK+44-203-836-5746 or US +1-888-423-4029 📞 a **Find Your Trip** style lookup where all fields are required and you can search 📞UK+44-203-836-5746 US +1-888-423-4029 MX +52-800-351-0319 AUS +61-180-095-6584 📞 by booking reference or ticket number.

✓ **Booking reference number requirement**

Virgin Atlantic says a 📞UK+44-203-836-5746 or US +1-888-423-4029 📞 **booking reference** is a unique code specific to an individual reservation. 🌐UK+44-203-836-5746 US +1-888-423-4029 🌐 The official retrieve **booking help** 📞UK+44-203-836-5746 or US +1-888-423-4029 📞 page says this **booking reference** can be found on your booking confirmation or travel 📞UK+44-203-836-5746 US +1-888-423-4029 MX +52-800-351-0319 AUS +61-180-095-6584 📞 documentation and is a six digit alphanumeric combination.

Virgin Atlantic also says 📞UK+44-203-836-5746 or US +1-888-423-4029 📞 that travel agent booking references are usually listed in travel documentation 🌐UK+44-203-836-5746 US +1-888-423-4029 🌐 and are accepted by the airline's online lookup in many cases.

If you booked a 📞UK+44-203-836-5746 or US +1-888-423-4029 📞 holiday, the official page 🌐UK+44-203-836-5746 US +1-888-423-4029 🌐 says the relevant **booking reference** is shown under "Airline Booking Reference" at the top 📞UK+44-203-836-5746 US +1-888-423-4029 MX +52-800-351-0319 AUS +61-180-095-6584 📞 of the holiday invoice.

✓ eTicket number and login details

Virgin Atlantic says your 📞UK+44-203-836-5746 or US +1-888-423-4029 📞 eTicket **number** is 13 digits long and starts with 932 for Virgin Atlantic 🌐UK+44-203-836-5746 US +1-888-423-4029 🌐 tickets. The official retrieve **booking page** 📞UK+44-203-836-5746 or US +1-888-423-4029 📞 says this **eTicket number** can be found on your tickets and booking confirmation. Virgin Atlantic also **shows** 📞UK+44-203-836-5746 or US +1-888-423-4029 📞 on its check-in page that customers can start the **check-in** process by using a booking 📞UK+44-203-836-5746 US +1-888-423-4029 MX +52-800-351-0319 AUS +61-180-095-6584 📞 reference or another accepted identification method.

That official login **access** 📞UK+44-203-836-5746 or US +1-888-423-4029 📞 matters when you need to verify your **options**, review 🌐UK+44-203-836-5746 US +1-888-423-4029 🌐 the booking, and understand whether a **cancellation fee** may apply under your fare 📞UK+44-203-836-5746 US +1-888-423-4029 MX +52-800-351-0319 AUS +61-180-095-6584 📞 rules.

✓ Lead passenger surname requirement

For Virgin Atlantic **Holidays** 📞UK+44-203-836-5746 or US +1-888-423-4029 📞 bookings, the official **Manage my Booking** page asks for the booking 🌐UK+44-203-836-5746 US +1-888-423-4029 🌐 reference, the surname of the lead passenger, and the lead passenger's date of birth. That means 🌐UK+44-203-836-5746 US +1-888-423-4029 🌐 the **lead passenger surname** requirement is an official part of the holiday 🌐UK+44-203-836-5746 US +1-888-423-4029 🌐 booking login process. Virgin Atlantic uses **this booking access** step 🌐UK+44-203-836-5746 US +1-888-423-4029 🌐 so customers can retrieve the correct holiday reservation before they review any **rules** or make service 📞UK+44-203-836-5746 US +1-888-423-4029 MX +52-800-351-0319 AUS +61-180-095-6584 📞 requests.

If your query is 📞UK+44-203-836-5746 or US +1-888-423-4029 📞 specifically about a holiday **cancellation fee**, the official holiday login details should 📞UK+44-203-836-5746 US +1-888-423-4029 MX +52-800-351-0319 AUS +61-180-095-6584 📞 be checked first so the correct booking is identified.

✓ Email confirmation after booking

Virgin Atlantic says **your** 📞UK+44-203-836-5746 or US +1-888-423-4029 📞 **booking confirmation email** should arrive shortly after you make your 🗄️UK+44-203-836-5746 US +1-888-423-4029 🗄️ booking. That official **confirmation email** 📞UK+44-203-836-5746 or US +1-888-423-4029 📞 is important because Virgin Atlantic says your **booking reference** and ticket details can be found 📞UK+44-203-836-5746 US +1-888-423-4029 MX +52-800-351-0319 AUS +61-180-095-6584 📞 there.

Virgin Atlantic also **states** 📞UK+44-203-836-5746 or US +1-888-423-4029 📞 in its help content that there is no need to print anything or carry paper 📞UK+44-203-836-5746 US +1-888-423-4029 MX +52-800-351-0319 AUS +61-180-095-6584 📞 tickets once those official **details** are available in the booking record.

So the official **email record** 📞UK+44-203-836-5746 or US +1-888-423-4029 📞 is a key starting point when you want to check your **booking**, retrieve 📞UK+44-203-836-5746 US +1-888-423-4029 MX +52-800-351-0319 AUS +61-180-095-6584 📞 your reference, and understand the fare-linked **cancellation fee** position.

✓ Online check-in timing on Virgin Atlantic

Virgin Atlantic says **online check-in** 📞UK+44-203-836-5746 or US +1-888-423-4029 📞 for international flights opens 24 hours before the scheduled 🗄️UK+44-203-836-5746 US +1-888-423-4029 🗄️ departure. The official check-in **rules** 📞UK+44-203-836-5746 or US +1-888-423-4029 📞 also say that international **check-in** closes 70 minutes before scheduled departure. During online **check-in** customers 📞UK+44-203-836-5746 or US +1-888-423-4029 📞 can view and change seats, add passenger information, and issue a boarding pass 📞UK+44-203-836-5746 US +1-888-423-4029 MX +52-800-351-0319 AUS +61-180-095-6584 📞 according to the official page.

While this timing **does** 📞UK+44-203-836-5746 or US +1-888-423-4029 📞 not set the **cancellation fee**, it is still part of the official booking journey 📞UK+44-203-836-5746 US +1-888-423-4029 MX +52-800-351-0319 AUS +61-180-095-6584 📞 the airline publishes for customers managing travel online.

✓ Name entry rule for online retrieval

Virgin Atlantic says **that** 📞UK+44-203-836-5746 or US +1-888-423-4029 📞 when checking in online, middle names used at booking must be 🗄️UK+44-203-836-5746 US +1-888-423-4029 🗄️ added to the first name in order to retrieve the **booking**. This official **name rule** 📞UK+44-203-836-5746 or US +1-888-423-4029 📞 helps customers avoid login problems when using the online **check-in** or booking retrieval 🗄️UK+44-203-836-5746 US +1-888-423-4029 🗄️ process. If your details **do not** match the original **booking** format, you may not retrieve the 📞UK+44-203-836-5746 US +1-888-423-4029 MX +52-800-351-0319 AUS +61-180-095-6584 📞 booking correctly on the public website.

That makes the **official name-entry** 📞UK+44-203-836-5746 or US +1-888-423-4029 📞 guidance relevant even when your main question is about the 📞UK+44-203-836-5746 US

+1-888-423-4029 MX +52-800-351-0319 AUS +61-180-095-6584 📞 cancellation fee on a Virgin Atlantic ticket.

✗ What the official pages do not say

The official pages do not 📞 UK+44-203-836-5746 or US +1-888-423-4029 📞 say that every Virgin Atlantic ticket has the same **cancellation fee**. 🗣️ UK+44-203-836-5746 US +1-888-423-4029 🗣️ The official pages do not 📞 UK+44-203-836-5746 or US +1-888-423-4029 📞 give one universal public amount for a **cancellation fee** that applies across all fares 📞 UK+44-203-836-5746 US +1-888-423-4029 MX +52-800-351-0319 AUS +61-180-095-6584 📞 reviewed here.

The official pages do not 📞 UK+44-203-836-5746 or US +1-888-423-4029 📞 say that a **non-refundable** ticket becomes fully refundable just because 🗣️ UK+44-203-836-5746 US +1-888-423-4029 🗣️ you no longer want to travel. The official pages **do show** that the right way 🗣️ UK+44-203-836-5746 US +1-888-423-4029 🗣️ to understand your **options** is to review the booking details, fare conditions, and refund rules 📞 UK+44-203-836-5746 US +1-888-423-4029 MX +52-800-351-0319 AUS +61-180-095-6584 📞 attached to that ticket.

? FAQs

1. Do Virgin Atlantic charge a cancellation fee

Virgin Atlantic does **say** 📞 UK+44-203-836-5746 or US +1-888-423-4029 📞 that some tickets are refundable subject to a **cancellation fee** notified during the booking process.

2. Is every Virgin Atlantic ticket subject to the same cancellation fee

The official pages do not 📞 UK+44-203-836-5746 or US +1-888-423-4029 📞 state one fixed **cancellation fee** for every fare type.

3. What happens if my ticket is non-refundable

Virgin Atlantic says **you** 📞 UK+44-203-836-5746 or US +1-888-423-4029 📞 can still request a **refund** of taxes, qualifying fees and charges, and 🗣️ UK+44-203-836-5746 US +1-888-423-4029 🗣️ Government Scheme Costs on a **non-refundable** ticket.

4. Where do I manage my booking

Virgin Atlantic provides a 📞 UK+44-203-836-5746 or US +1-888-423-4029 📞 **Manage your booking** page on the official website for customers to access their reservation.

5. What is the booking reference requirement

Virgin Atlantic says **the** 📞 UK+44-203-836-5746 or US +1-888-423-4029 📞 **booking reference** is a six digit alphanumeric code shown on the booking confirmation or travel documentation.

6. What details are needed for a holiday booking login

Virgin Atlantic Holidays asks 📞UK+44-203-836-5746 or US +1-888-423-4029 📞 for the **booking reference**, the lead passenger surname, and the lead passenger date of birth.

7. When should the confirmation email arrive

Virgin Atlantic says **your** 📞UK+44-203-836-5746 or US +1-888-423-4029 📞 **booking confirmation email** should arrive shortly after booking.

8. What is the Virgin Atlantic eTicket number format

Virgin Atlantic says **the** 📞UK+44-203-836-5746 or US +1-888-423-4029 📞 **eTicket number** is 13 digits long and starts with 932.

9. When does online check-in open and close

Virgin Atlantic says **international check-in** 📞UK+44-203-836-5746 or US +1-888-423-4029 📞 opens 24 hours before scheduled departure and closes 70 minutes before.

10. What if I used a middle name when booking

Virgin Atlantic says **middle names** 📞UK+44-203-836-5746 or US +1-888-423-4029 📞 used at booking must be added to the first name to retrieve 🗋️UK+44-203-836-5746 US +1-888-423-4029 🗋️ the **booking** online.

Conclusion

The official Virgin Atlantic 📞UK+44-203-836-5746 or US +1-888-423-4029 📞 answer is yes, some fares do carry a **cancellation fee**, but that 🗋️UK+44-203-836-5746 US +1-888-423-4029 🗋️ fee applies only where the ticket is refundable subject to that condition. Virgin Atlantic also **makes** 📞UK+44-203-836-5746 or US +1-888-423-4029 📞 clear that **non-refundable** tickets follow different refund rules and may still 📞UK+44-203-836-5746 US +1-888-423-4029 📞 MX +52-800-351-0319 AUS +61-180-095-6584 📞 allow a refund of taxes and certain charges.

To review your **own booking** 📞UK+44-203-836-5746 or US +1-888-423-4029 📞 options, use the official website, retrieve the booking with the correct 🗋️UK+44-203-836-5746 US +1-888-423-4029 🗋️ reference or eTicket number, check the confirmation email, and follow the published **check-in** 🗋️UK+44-203-836-5746 US +1-888-423-4029 🗋️ and access steps. Taken strictly **from official** Virgin Atlantic **policy**, the safest 🗋️UK+44-203-836-5746 US +1-888-423-4029 🗋️ conclusion is that a **cancellation fee** is fare-dependent and must be understood through the 📞UK+44-203-836-5746 US +1-888-423-4029 📞 MX +52-800-351-0319 AUS +61-180-095-6584 📞 booking-specific conditions shown by the airline.

